



ARBORICULTURAL REPORT

Visual Tree Assessment

Site Address:

Galldris Site Compound

Lechmere Avenue

Chigwell, London

IG7 5EU

Prepared for:

Galldris Group

Prepared by:



Tree Fella Ltd
Stewards Yard,
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1 INTRODUCTION

1.1 INSTRUCTION AND LIMITATIONS

1.1.1 Instructions have been received from [REDACTED] of Galldris Group to conduct an inspection adjacent to the Galldris site compound on Lechmere Avenue, and to provide an Arboricultural report on 14 pine trees with specific reference to:

1. The current condition of the trees
2. Management recommendations for the trees

1.1.2 This report is written for the sole use of the instructing party. It is not for use by any other group, organisation or individual without consent.

1.2 QUALIFICATIONS AND EXPERIENCE

1.2.1 I have based this report on my site observations and any information that has been provided. I have come to conclusions in the light of my experience and technical knowledge. My qualifications and details of my experience are shown in the Appendix.

1.3 DOCUMENTS AND INFORMATION PROVIDED

1.3.1 The following documents or verbal information have been received and relate to the same issues that this report is intended to cover. Unless stated they will not be reproduced in this report:

Description	Date
Verbal advice from site staff that trees were recently removed from the railway bank to the north of the trees in question	23/03/2022
Verbal advice from site staff that the mature pine tree at the south-west edge of the group suffered limb/stem losses in the recent storms and was dealt with by local authority arborists.	23/03/2022

1.4 SCOPE OF THIS REPORT

1.4.1 This report is only concerned with the trees described in s.2.1. It includes an assessment based on the site visit and the information provided, listed in s.2.3 above.

1.4.2 If appropriate National Standards, current research, and best practice will be referenced. It does not take account of any trees, shrubs or other significant growths that have not been included in the original instructions or detailed above.

1.4.3 The report observations are to be considered as correct at the time of inspection only. Trees are a growing, living organism, and are readily affected by many environmental factors. As such their conditions and circumstances can change in a brief period of time.

1.4.4 Maintenance recommendations including time scales will only be proposed as part of this report if they were included in the instructions.

1.4.5 Binoculars may be used to improve visibility when inspecting the trees and simple probes and sounding with mallets may be required.

1.5 SPECIALIST SURVEY INSTRUCTIONS

1.5.1 Instructions to conduct or instruct the following specialist investigations have been received:

Method	Y/N	Method	Y/N
Trial Pits x 1 (spade & auger)	N	Crack/Distortion Monitoring	N
Geotechnical Survey/Report	N	Tomograph Mapping	N
Building Survey	N	Resistograph Decay Map	N
Structural Engineers Report	N	Fractometer Wood Analysis	N
Level Monitoring	N	Soil PH	N

2 GENERAL INSPECTION INFORMATION

2.1 ASSESSMENT METHODOLOGY – VISUAL TREE ASSESSMENT

- 2.1.1 There are several published methodologies for the arboriculturist to follow when inspecting trees. Whichever process is used, it must be a logical, systematic, and diagnostic approach. Additionally, the inspection should consider the surrounding environment, in which the trees are growing, with attention to the site history and any recent changes.
- 2.1.2 The most widely used approach, for tree inspection is Visual Tree Assessment (VTA), as devised by ██████████, and is the process that has been adopted on this occasion. It consists of three stages and compares the tree being inspected to a notional healthy, vigorous and defect free specimen.
- 2.1.3 It is important to note that even healthy, vigorous and defect free specimens have a natural life expectancy and failure rate. The three stages of VTA are:
- 2.1.4 Visual inspection of the tree for defect symptoms and overall vitality. If there are no signs of any problems the assessment is concluded.
- 2.1.5 If a defect is suspected on the basis of the symptoms, the presence or absence of that defect must be confirmed by thorough examination.
- 2.1.6 If the defect is confirmed, it must be quantified and the strength of the remaining part of the tree evaluated.
- 2.1.7 It should be noted that a visual tree assessment is visual only (although it is often done with the aid of a probe, a sounding mallet, a pair of binoculars and other simple hand tools). The quantification and evaluation (stage 3) may be beyond the scope of a visual inspection and require the use of diagnostic decay equipment as detailed above and/or a separate climbing assessment.
- 2.1.8 If additional specialist assessments with diagnostic equipment are needed this will be detailed within the information for each individual tree.

2.2 GENERAL SURVEY DETAILS

- 2.2.1 I conducted a site visit on Wednesday 23rd March 2022. All my observations were from ground level without detailed investigations unless stated above.
- 2.2.2 Height measurements were taken with the aid of an inclinometer. Lateral distances were measured with a laser distometer. Stem diameters were measured with callipers.
- 2.2.3 I did have full access to all but two of the trees. The two in question were within a Herras fence compound with no access. It was possible to view these trees from outside the compound. The weather at the time of inspection was clear and dry, with adequate visibility.
- 2.2.4 Pictures were taken illustrating the trees. They are shown in the appendix to this report. Original digital copies of these are held on file at the main office.

2.3 SITE DESCRIPTION

- 2.3.1 The site to which this report refers to is currently adjacent to the Galldris welfare and site office buildings compound along Lechmere Avenue. It is understood that the compound is supporting works to support the adjacent railway bank.
- 2.3.2 The site is bordered by residential buildings along the avenue. To the north of the compound is a railway line.
- 2.3.3 The site where the trees are located is slightly undulating. The ground slopes downwards to the north of the trees towards the railway line. This slope has recently been cleared of trees.
- 2.3.4 The surface surrounding the trees is grass, with an area of type 1 aggregate to the south-east of the group and the tarmac road surface to the south.
- 2.3.5 The area is not landscaped.

2.4 PRELIMINARY SITE SOIL ASSESSMENT

- 2.4.1 The British geological Survey Map (1:50,000) shows the area as London Clay formation clay, silt, and sand.
- 2.4.2 Currently the existing soils will support most common tree planting and the continuation of growth.
- 2.4.3 Bulk density of the soil was not assessed.
- 2.4.4 There are heaped areas of soil around the base of some of the trees. The lack of grass in these areas and the undulating aspect of the current ground suggest that this is spoil added to the area.

2.5 STATUTORY OR LEGAL PROTECTIONS OR RESTRICTIONS

- 2.5.1 With regard to the presence of Tree Preservation Orders (TPOs), at the time of drafting this report it had not been possible to ascertain if any are present at the site, or if it stands within a conservation area.
- 2.5.2 Recommendations made within this report do not constitute permission to conduct works to protected trees. The relevant notification/application to conduct works to protected trees must be made with the relevant Local Planning Authority.

2.6 LOCATION AND IDENTIFICATION OF TREES

- 2.6.1 The trees have been given unique (within this site) identification numbers and tagged with aluminium discs to assist with identification on site.
- 2.6.2 The location of individual trees and tree groups are plotted on a Tree Location Plan, included as appendix with this report.
- 2.6.3 Plans supplied within this report are intended for illustrative purposes only. If a scale is shown this will have been correct on the original screen but printing and file conversions may affect its accuracy.

3 TREE INSPECTION

3.1 GENERAL

3.1.1 I visually inspected the significant trees and recorded the information on the schedule included as Appendix. An appraisal of the general tree population is detailed in the appraisal below.

3.2 APPRAISAL

3.2.1 The fourteen trees inspected are believed to be Corsican pine (*Pinus nigra var. maritima*). They range from semi-mature to mature in age.

The overall condition of the trees is varied. There has been a combination of physical changes at the site recently, including the removal of trees to the north along the railway siding, which may have exposed the trees to additional wind forces that they have not grown to accommodate. This would have the effect of increasing the potential for failure of stems/limbs which have underlying defects such as damage or poor taper and disproportionate branch/foliage distribution (known as end weighting or lion's tail).

Additionally, there has been the installation of some compacted type 1 aggregate to the south-east of the trees providing access to the Galldris site. This may have contributed to the decline of trees 1 and 3, which are in the poorest condition within the group. It should be noted however that it usually takes months for the effects of compaction to show, and it can be seen on google street view images that cars have been parking along the grass verge for years prior, which would have been compacting the ground at the base of the trees.

A number of the trees are showing signs of decline, with sections of discoloured, dead foliage within their canopies. This can be seen predominately on the younger trees within the group. Where it is considered that these trees are unlikely to recover, their removal has been recommended. The mature trees will have more extensive root systems and be better equipped to deal with soil compaction, although they may begin to show similar symptoms and should be monitored annually for signs of decline.

Within the mature specimens, trees 9, 10 and 12 have over-extended, heavily end weighted lateral branching with poor branch taper. These trees are at particular risk of branch failure and require reduction pruning to return them to a reasonable level of risk for the site.

3.2.2 The appraisal of the individual trees is contained within appendix 1.

3.3 RECOMMENDATIONS

3.3.1 The recommendations are made giving due regard to all the facts and conclusions contained within this report and associated appendices. Specific recommendations are contained within the tree survey schedule at appendix 1.

4 COMPLIANCE STATEMENT

4.1

4.1.1 Every endeavour has been made to present this report in a clear fashion, with accurate information, reasonable conclusions, and appropriate recommendations. In line with our ISO procedures the report will be reviewed and agreed before release by an appropriate person within the company group. This should ensure compliance with our quality standard. However, should you have any questions, problems or queries about this report please do not hesitate to contact us.



Consulting Arboriculturist.

Date: 24th March 2022

4.1.2 The technical content of this report and its conclusions have been checked & agreed on by ■■■r



Contract manager and Arboricultural Advisor, Tree Fella Ltd

Date: 25th March 2022

5 APPENDIX

5.1 TABLE OF TREE DETAILS, OBSERVATIONS AND RECOMMENDATIONS

Galldris Group
 Pavilion Business Centre,
 6 Kinetic Cres,
 Enfield,
 EN3 7FJ

Tree Fella Ltd

Stewards Yard
 Waking Road
 Shoeburyness
 Essex
 SS3 9TR

Phone: 01702 216 766
 Mobile: N/A
 enquiries@treefella.com

General Tree Assessment (Detailed)

Tree ID: 1 Corsican Pine **Tag: 445** **Assessor:** [REDACTED]
Pinus nigra var.maritima **TPO:** **Date:** 23-Mar-22
Tree Comment:
Survey Comment: Significant dieback in canopy. All needles present are discoloured. Lateral limbs are over-extended with poor stem taper and at increased risk of failure. Dismantle tree to ground level.

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	14 m	4 m	1	350 mm	Semi-mature			N/A	23-Jun-23	Poor
Observations	Root	Stem	Branch	Leaf/Bud						
	Increase in soil level	Bark wounds	Damage / wounding Major dead wood	All dead / absent						
Work	Category	Action	Priority	Done						
	Fell	Fell to ground level	3 Months	No						

Tree ID: 2 Corsican Pine **Tag: 446** **Assessor:** [REDACTED]
Pinus nigra var.maritima **TPO:** **Date:** 23-Mar-22
Tree Comment:
Survey Comment: Tree currently has adequate live foliage in canopy with good canopy density. Re-inspect in 12 months.

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	20 m	3 m	1	550 mm	Mature			N/A	23-Mar-23	Fair
Observations	Root	Stem	Branch	Leaf/Bud						
	Increase in soil level	Bark wounds	Damage / wounding Minor dead wood	Normal						
Work	Category	Action	Priority	Done						
	No action	Unspecified		No						

General Tree Assessment (Detailed)

Tree ID: 3	Corsican Pine <i>Pinus nigra var.maritima</i>	Tag: 447 TPO:	Assessor: XXXXXXXXXX Date: 23-Mar-22
Tree Comment:			
Survey Comment: Tree is in decline. Sparse canopy with approximately 50% discoloured foliage. Dismantle to ground level.			

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	12 m	5 m	1	280 mm	Semi-mature			N/A	23-Jun-23	Poor
Observations	Root			Stem		Branch			Leaf/Bud	
	Increase in soil level			Bark wounds		Damage / wounding Major dead wood			50% dead / absent	
Work	Category			Action			Priority		Done	
	Fell			Fell to ground level			1 year		No	

Tree ID: 4	Corsican Pine <i>Pinus nigra var.maritima</i>	Tag: 448 TPO:	Assessor: XXXXXXXXXX Date: 23-Mar-22
Tree Comment:			
Survey Comment: Canopy presently in adequate condition. Soil level has been raised around base of tree. Tree should be monitored with annual inspection for signs of decline.			

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	21 m	3 m	1	460 mm	Semi-mature			N/A	23-Mar-23	Fair
Observations	Root			Stem		Branch			Leaf/Bud	
	Increase in soil level			Bark wounds		Damage / wounding Minor dead wood			Normal	
Work	Category			Action			Priority		Done	
	No action			Unspecified					No	

General Tree Assessment (Detailed)

Tree ID: 5 Corsican Pine **Tag:** 449
Pinus nigra var.maritima **Assessor:** [REDACTED]
TPO: **Date:** 23-Mar-22

Tree Comment:
Survey Comment: Tree has poorly formed canopy with little lateral branching. Area has been recently exposed to elements with the removal of trees along railway bank, increasing potential for partial failure. Recommend tree is dismantled to remove risk.

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	13 m	3 m	1	240 mm	Semi-mature			N/A	23-Jun-23	Varied
Observations	Root	Stem			Branch		Leaf/Bud			
	Increase in soil level	Bark wounds			Damage / wounding Minor dead wood		Normal			
Work	Category	Action				Priority	Done			
	Fell	Fell to ground level				1 year	No			

Tree ID: 6 Corsican Pine **Tag:** 450
Pinus nigra var.maritima **Assessor:** [REDACTED]
TPO: **Date:** 23-Mar-22

Tree Comment:
Survey Comment: Sparse upper canopy. Lower canopy has better density and colour, but over-extended lateral branching with poor stem taper. Tree is in early stages of decline. With removal of neighbouring trees it is recommended this specimen is also removed as increased exposure will increase risk of branch and stem failures.

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	18 m	4 m	1	360 mm	Semi-mature			N/A	23-Jun-23	Varied
Observations	Root	Stem			Branch		Leaf/Bud			
	Increase in soil level	Bark wounds			Damage / wounding Minor dead wood		25% dead / absent			
Work	Category	Action				Priority	Done			
	Fell	Fell to ground level				6 Months	No			

General Tree Assessment (Detailed)

Tree ID: 7 Corsican Pine **Tag:** 451 **Assessor:** [REDACTED]
Pinus nigra var.maritima **TPO:** **Date:** 23-Mar-22

Tree Comment:

Survey Comment: Canopy has sparse, discoloured foliage. Minimal lateral branching. Recent removal of trees on railway bank has increased exposure to elements. Increased potential for failure during inclement weather. Dismantle to ground level to remove risk.

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	13 m	2 m	1	220 mm	Semi-mature			N/A	23-Jun-23	Poor
Observations	Root		Stem		Branch		Leaf/Bud			
	Soil compaction Increase in soil level		Bark wounds		Major dead wood		50% dead / absent			
Work	Category		Action		Priority		Done			
	Fell		Fell to ground level		6 Months		No			

Tree ID: 8 Corsican Pine **Tag:** 452 **Assessor:** [REDACTED]
Pinus nigra var.maritima **TPO:** **Date:** 23-Mar-22

Tree Comment:

Survey Comment: Canopy presently in adequate condition with good density and colour. Soil level has been increased around base of tree, partially burying the root collar. Remove excess soil. Recent removal of adjacent trees on railway bank has increased exposure to elements. Re-inspect in 12 months to assess for decline in canopy.

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	18 m	3 m	1	400 mm	Semi-mature			N/A	23-Mar-23	Fair
Observations	Root		Stem		Branch		Leaf/Bud			
	Increase in soil level		Bark wounds		Major dead wood		Normal			
Work	Category		Action		Priority		Done			
	See Comment		Unspecified		3 Months		No			

General Tree Assessment (Detailed)

Tree ID: 9	Corsican Pine <i>Pinus nigra var.maritima</i>	Tag: 453 TPO:	Assessor: [REDACTED] Date: 23-Mar-22							
Tree Comment:										
Survey Comment: Canopy presently has adequate density and colour. Some lateral limbs are heavily over-extended to south-east and at increased risk of failure. Reduce lateral canopy spread by approximately 2-3m towards road and adjacent house to reduce risk. Re-inspect in 12 months.										
Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	20 m	8 m	1	750 mm	Mature			N/A	23-Mar-23	Varied
Observations	Root					Stem	Branch		Leaf/Bud	
	Increase in soil level					Bark wounds	Damage / wounding Major dead wood		Normal	
Work	Category					Action			Priority	Done
	Reduce lateral limbs					Unspecified			6 Months	No

Tree ID: 10	Corsican Pine <i>Pinus nigra var.maritima</i>	Tag: 454 TPO:	Assessor: [REDACTED] Date: 23-Mar-22							
Tree Comment:										
Survey Comment: Some compaction of soil around base of tree with addition of type 1 surface for site access. Canopy presently has good density and colour. Asymmetric canopy formation as tree is at edge of group. Lateral limbs extending towards road have been pruned back from phone lines. Recommend reduction of lateral spread towards road by approximately 1.5m to reduce risk of branch failure in inclement weather. Re-inspect in 12 months.										
Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	21 m	6 m	1	650 mm	Mature			N/A	23-Mar-23	Varied
Observations	Root					Stem	Branch		Leaf/Bud	
	Soil compaction Trenching / excavations					Bark wounds	Damage / wounding Minor dead wood		Normal	
Work	Category					Action			Priority	Done
	Reduce lateral limbs					Unspecified			1 year	No

General Tree Assessment (Detailed)

Tree ID: 11 Corsican Pine **Tag:** 455 **Assessor:** [REDACTED]
Pinus nigra var.maritima **TPO:** **Date:** 23-Mar-22

Tree Comment:
Survey Comment: Significant wound on main stem, 0.5m above ground level. Exposed wood is desiccated and comprises approximately 50% of stem circumference. Recommend removal to mitigate potential for failure.

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	16 m	2 m	1	200 mm	Semi-mature			N/A	23-Jun-23	Varied
Observations	Root		Stem		Branch		Leaf/Bud			
	Soil compaction		Bark wounds		Minor dead wood		Normal			
Work	Category		Action		Priority		Done			
	Fell		Fell to ground level		1 year		No			

Tree ID: 12 Corsican Pine **Tag:** 456 **Assessor:** [REDACTED]
Pinus nigra var.maritima **TPO:** **Date:** 23-Mar-22

Tree Comment:
Survey Comment: Canopy presently has adequate density and colour. Surveyor advised by site staff of recent branch failures in canopy during storm. Lateral branching is over-extended with heavy end weighting. Currently at increased risk of additional branch failures during inclement weather. Reduce lateral spread by 2-2.5m to reduce risk. Re-inspect in 12 months.

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	15 m	6 m	1	700 mm	Mature			N/A	23-Mar-23	Varied
Observations	Root		Stem		Branch		Leaf/Bud			
	Soil compaction		Bark wounds		Damage / wounding Major dead wood		Normal			
Work	Category		Action		Priority		Done			
	Reduce lateral limbs		Unspecified		6 Months		No			

General Tree Assessment (Detailed)

Tree ID: 13	Corsican Pine <i>Pinus nigra var.maritima</i>	Tag: 457 TPO:	Assessor: [REDACTED] Date: 23-Mar-22
Tree Comment:			
Survey Comment: Canopy presently has adequate density and good needle colour. Recent removal of adjacent trees on railway bank has increased exposure to elements. Re-inspect in 12 months.			

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	21 m	5 m	1	550 mm	Mature			N/A	23-Mar-23	Fair
Observations	Root			Stem		Branch		Leaf/Bud		
	No visual defects			Bark wounds Stubs		Minor dead wood		Normal		
Work	Category			Action			Priority		Done	
	No action			Unspecified					No	

Tree ID: 14	Corsican Pine <i>Pinus nigra var.maritima</i>	Tag: 458 TPO:	Assessor: [REDACTED] Date: 23-Mar-22
Tree Comment:			
Survey Comment: Sparse foliage in canopy with some discolouration of needles. Tree is declining. Recent removal of trees on adjacent railway bank has increased exposure to elements. Recommend removal to mitigate potential for branch and stem failure during inclement weather.			

Details	Height	Spread	Stems	Ø	Maturity	Bat	Con Area	Prev Insp	Next Due	Condition
	17 m	3 m	1	300 mm	Semi-mature			N/A	23-Jun-23	Poor
Observations	Root			Stem		Branch		Leaf/Bud		
	No visual defects			Bark wounds Stubs		Damage / wounding Major dead wood		25% dead / absent Small / sparse		
Work	Category			Action			Priority		Done	
	Fell			Fell to ground level			1 year		No	

5.2 APPENDIX 2; SITE PLANS

5.2.1 Tree Location Plan

Tree Fella Ltd

Stewards Yard, Wakering Rd, Southend-on-Sea, SS3

Tel: 01702 216766

Tree Location Plan

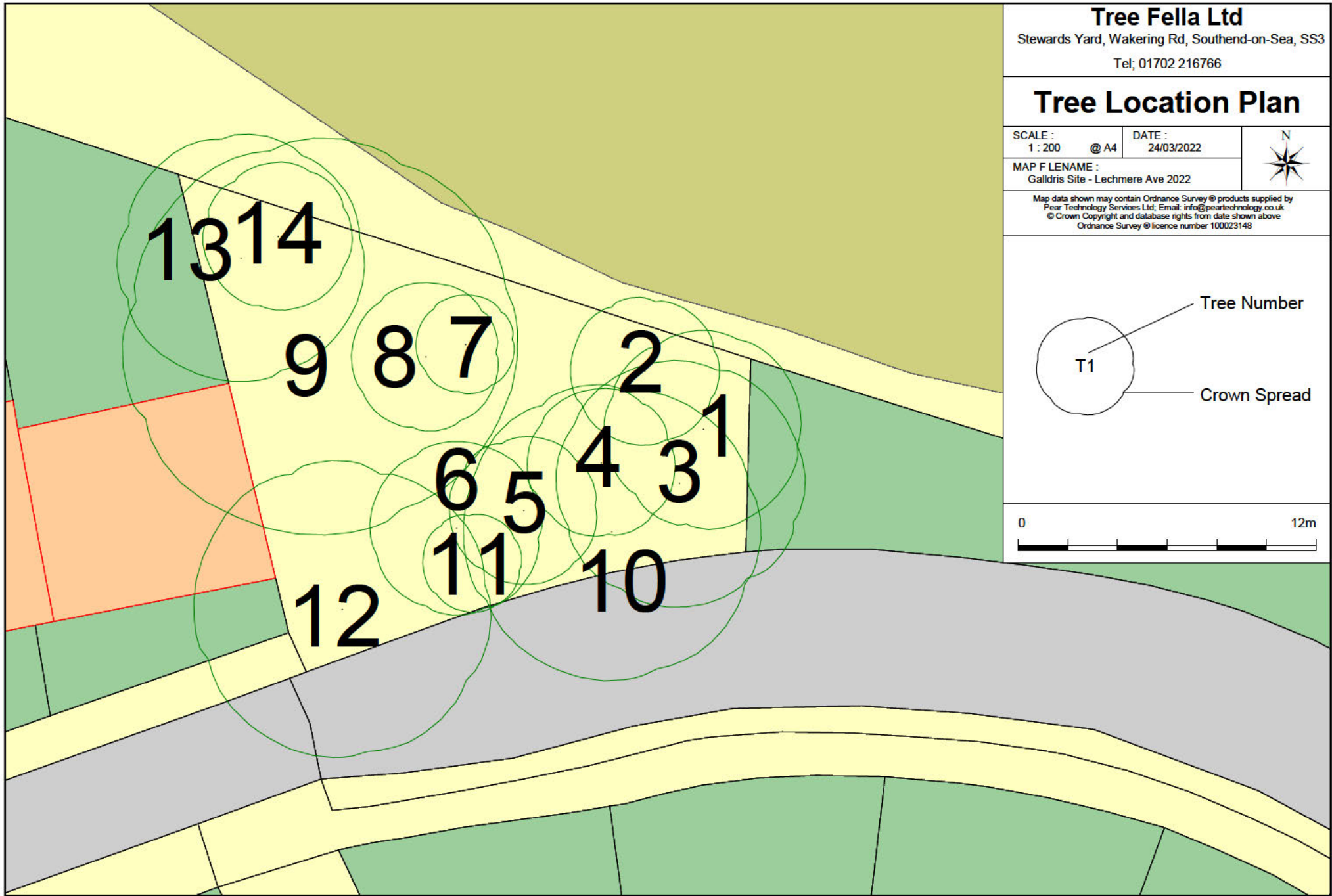
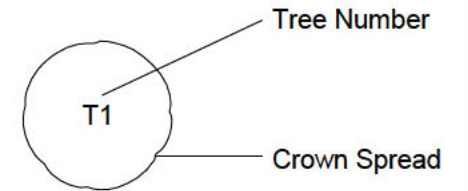
SCALE :
1 : 200 @ A4

DATE :
24/03/2022



MAP FILENAME :
Galldris Site - Lechmere Ave 2022

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5.3 APPENDIX 3; SITE PHOTOS



Photo 1; East end of group. Tree 1 can be seen with discoloured foliage extending over Galldris site compound.



Photo 2; West end of group. Tree 12 central in photo.



Photo 3; Areas of raised soil around base of trees 8 and 9.



Photo 4; Base of trees 13 and 14, enclosed within Herras fencing.

5.4 APPENDIX 4; QUALIFICATIONS AND EXPERIENCE OF AUTHORS

Arboricultural Consultant.

[REDACTED] [REDACTED] [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

5.5 APPENDIX 5; STANDARDS OF WORK

Work recommended within this report is, where appropriate, in accordance with British Standards (BS) 3998; 2010 Tree work Recommendations, BS3936: 1992, Nursery Stock, BS4043: 1966 Transplanting of Semi Mature Trees, BS8545 2014; Trees; From Nursery to Independence in the Landscape – Recommendations, or other relevant standards. These current industry documents should be considered as a basic minimum level of performance. Anyone who conducts tree work & arboricultural operations should be able to demonstrate their knowledge, understanding & commitment to all relevant BS recommendations, industry good practice and current safety legislation.

The Trees & Timber industry Sector not only strives to comply with the above, but certain areas of its work are strictly governed by Acts of Parliament. If work includes the application of any Pesticide or Biocide (including weed killers, insecticides, and fertilisers) the operators must hold the correct application licence. Work around live overhead conductors is also strictly controlled and specific qualifications and authorisations are needed.

The Arboricultural Association (AA) holds and regulates a register of approved contractors. The contractors that are approved by them are audited on biannual basis.

The HSE will prosecute companies who appoint tree work contractors that are not competent or cause harm to their staff or other people affected by their acts or omissions. In recent years insurance companies have started stating if uninsured contractors have accidents, they will seek to claim losses against the parties who issued instruction/employed the contractor, be they domestic or commercial.

Your trees are a valuable commodity, which deserve superior quality care and attention. They will look better, last longer and provide years of pleasure if looked after by people who know what to do and how to do it. We would therefore strongly recommend that when appointing a contractor to do tree work you only use Arboricultural Association Approved Contractors. This is to protect your liabilities and ensure consistent exacting standards of work.

The Arboricultural Association can be contacted on +44 (0)1242 522152 or www.trees.org.uk. They will be happy to give you contact details for the approved contractor closest to you.